

Customer instructions:

How to Get Started with DW Spectrum

Updated 2/25/25

These instructions cover creating a user and logging into DW Spectrum to view your cameras. For more detailed information, contact Cottage Watchman for details.

1. Create Cloud Account.

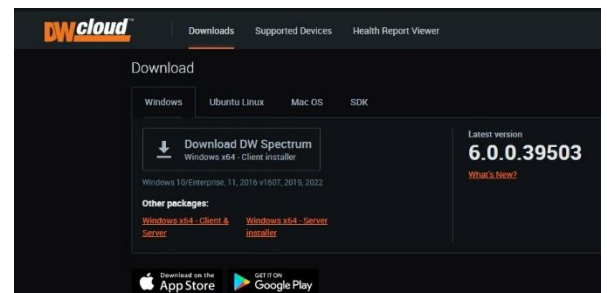
- Go to <https://dwspectrum.digital-watchdog.com>
- Click "Create Account" at the top right or lower middle of the screen.
- Fill out the form with your email, name, and desired password.
- Click "Create Account+". Spectrum will send you an email with instructions how to activate the account.
 - NOTE: you MUST open the email from Spectrum and click the activation button/link provided to complete account setup. *If you skip this step the account will not work.*

2. Contact Cottage Watchman (CW) for access.

- You or your company's security representative should contact CW at 574-594-2685 or info@cottagewatchman.com
- CW will verify your email address used, and what access is needed. Please note some additional information may be required, and you may not gain access right away.
- If you do not have the software installed, you can request CW help or install it yourself
 - If you want CW to help and your network is locked down, please make sure your IT dept is aware we are installing software in advance and have them on standby to help if needed.*
 - Install DW Spectrum yourself (to install yourself, proceed to step 3).

3. Install DW Spectrum.

- Please verify what version you need before downloading. You can contact CW for this if you don't already know.
- The latest version can always be found here:
<https://dwspectrum.digital-watchdog.com/download>
- Previous versions can be found here:
<https://support.digital-watchdog.com/kb/article/997-dw-spectrum-previous-build-list/>
- Any version you download should be the Client Install.
- After download, run the install program, using the default settings.



4. Run DW Spectrum.

- At the top right of the program, click the cloud icon and the login screen appears.
- Use your new username and password to login. You should have a tile in the middle of the screen with the name of your system and an orange cloud. Click on it and you will be connected to your system.

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